



6th ANNUAL RTPnet CONFERENCE

“Bringing Together Volunteers and Technology
for Community Development”

Hosted by:



Triangle United Way

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FAQs about the RTPnet Conference

What is the RTPnet Conference?

The RTPnet Conference is North Carolina's only annual statewide conference with a focus on nonprofit technology. The mission of the conference is to help nonprofits use technology more effectively.

More than 100 people are attending this year's conference, up from 70 participants at past conferences. The conference offers a full day of sessions centered around three tracks: Technology Volunteer, Technology Infrastructure and Technology Innovation.

This year will be the second time that the RTPnet Conference will recognize individuals, organizations and businesses with Community Technology Awards. The five honorees have made significant contributions to North Carolina communities in the area of information and computer technology

What track is right for me?

Each track is designed to address the needs of specific populations attending the conference. Here is a general description of the different tracks:

Technology Volunteer

Designed for people who currently or plan to work with technical or computer volunteers in their nonprofit organizations. These sessions help nonprofits assess their volunteer needs, identify where to get volunteers, identify which projects are best suited for volunteers.

Technology Infrastructure

Designed for people who want to learn how to implement basic technology strategies in their nonprofit organizations. These sessions help nonprofits build a strong foundation of technology resources and planning tools.

Technology Innovation

Designed for people who want to learn the latest innovations in nonprofit technology. These sessions introduce cutting-edge uses of technology that nonprofits can use to share their missions.

What is RTPnet?

RTPnet is a volunteer-driven, 501(c)(3) nonprofit corporation dedicated to helping North Carolina nonprofit organizations leverage Internet tools to promote and support their missions. RTPnet has hosted the conference for five straight years around the theme of "Bridging North Carolina's Human/Digital Divide."

RTPnet offers annual fee-based memberships to North Carolina nonprofits and community technology centers in the Southeast. Member benefits include Internet services and discounts to RTPnet-sponsored events.

Acknowledgements

There are some special people we'd like to thank for all their dedicated support of RTPnet's mission and the 6th Annual RTPnet Conference.

2005 Community Technology Awards Judges

Lucy Haagen, RTPnet, Durham
Sonja Murray, Digital Bridge, Habitat for Humanity International, Winston-Salem
Steve Snow, Association for Community Networking, Charlotte
Vera Stepp, Winston-Salem State University, Winston-Salem

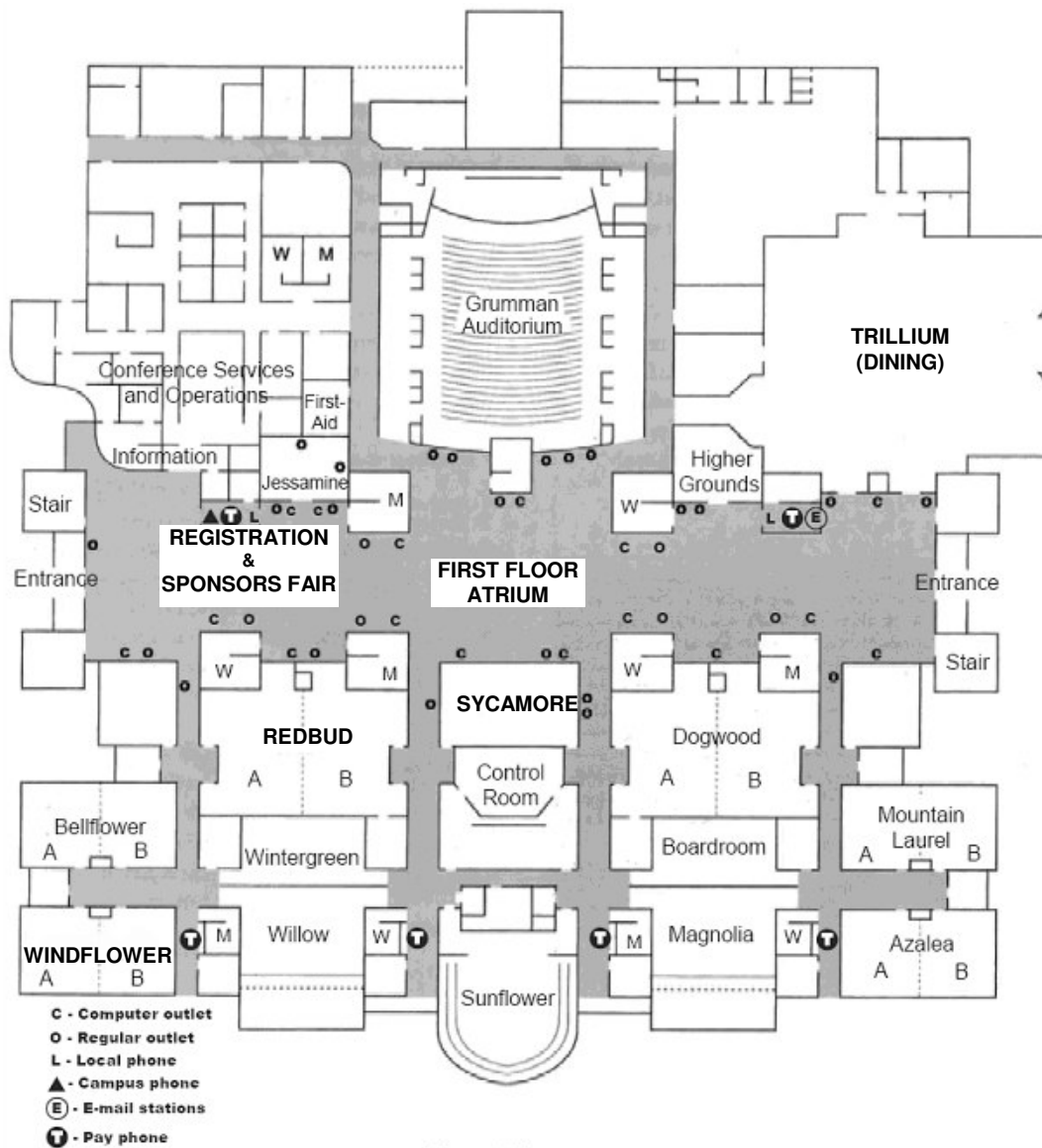
RTPnet Board and Advisors

Judy Hallman, President and Executive Director
Jerry Weingardner, Vice President
Mike Rulison, Chief Financial Officer
Robert Sams, Secretary
Amnon Nissan
Marjorie Fowler

We'd like to extend Special Thank Yous to:

Our fabulous web volunteer, Javed Mortuza
Triangle United Way, especially Cecil Wright, John Gilbert, Bart Jones and Kerrenda Crandol
The staff at NetCorps (Shelly, Kamira, Matthew)
All of our gracious speakers and sponsors
Our wonderful conference volunteers: Melissa Anderson, Ben Pratt, and Calvin Webster
Triangle Technology Cooperative (TechCoop)
Triangle 501 Tech Club
Kavita Singh, CTCnet

Floor Plan of the Friday Center



Floor Plan
The William and Ida Friday Center for Continuing Education

Schedule at a Glance

8:00-8:45	Registration..... First Floor Atrium Duke Certificate in Nonprofit Management Info Session..... Sycamore
8:45-9:00	Welcome..... Redbud
9:00-10:30	Breakouts I <i>Technology Volunteer</i> What do we need: volunteer, consultant or staff?..... Redbud <i>Technology Infrastructure</i> Online fundraising: How online fundraising can increase your organization's sustainability..... Sycamore <i>Technology Innovation</i> Using digital storytelling to share your mission..... Windflower
10:30-11:00	Sponsors Fair..... First Floor Atrium
11:00-12:30	Breakouts II <i>Technology Volunteer</i> Corporate volunteer programs..... Redbud <i>Technology Infrastructure</i> Creating a technology plan..... Windflower <i>Technology Innovation</i> Thin client computing..... Sycamore
12:30-1:30	Lunch/Topic tables..... Trillium
1:30-2:00	Community Technology Awards..... Redbud
2:00-2:15	Break
2:15-3:45	Breakouts III <i>Technology Volunteer</i> CTC VISTA Project..... Redbud <i>Technology Infrastructure</i> Free computer equipment and training.....Sycamore <i>Technology Innovation</i> An introduction to blogging and podcasting..... Windflower
3:45-4:15	Door Prizes..... Redbud
4:15-4:30	Closing Remarks Redbud

Schedule with Speakers and Session Descriptions

8:00-8:45 Registration..... First Floor Atrium
Duke Certificate in Nonprofit Management Info Session..... Sycamore

8:45-9:00 Welcome..... Redbud

9:00-10:30 **Breakouts I**

Technology Volunteer

What do we need: volunteer, consultant or staff?..... Redbud

Speakers: Shelly Bowers-Roghelia, NetCorps

Kamira Jones, NetCorps

Description: This session is designed for anyone responsible for establishing technology strategy or identifying technical services. We will review how to determine if you should recruit a volunteer, hire additional staff, or retain a consultant using a matrix targeting the four key areas that every organization should consider before making a final decision. Materials with sample interview questions and confidentiality forms, budget tips RFP elements to use once you've made your decision will also be provided. This will be an interactive session, and at the end, participants will understand how to make informed decisions when procuring technical services.

Technology Infrastructure

Online fundraising: How online fundraising can increase your organization's sustainability..... Sycamore

Speaker: Avi Fichman, Network for Good

Description: This session is tailored for small organizations and community-based nonprofits. The session provides an overview of "e-philanthropy" and the use of the Internet by nonprofits to raise funds and engage supporters. Participants will also receive information on low-cost and free software, technical assistance providers, case studies and Q&A with the speaker.

Technology Innovation

Using digital storytelling to share your mission..... Windflower

Speakers: Victoria Deaton, Digital Storytelling

Description: Discover how you can prepare and maintain your agency's internal and external messaging easily and inexpensively. By making your message more compelling, you'll leverage your relationships with donors and your board; by making the process easy and inexpensive, we'll make it something you can do with your existing budget and staff. We'll show you how to do this with a few simple planning steps and easy-to-use technology.

10:30-11:00 Sponsors Fair..... First Floor Atrium

11:00-12:30 **Breakouts II**

Technology Volunteer

Corporate volunteer programs..... Redbud
Moderator: Lucy Haagen, RTPnet
Panelists: Lynne Beaman, IBM
 Lizzie Ellis-Furlong, Durham Literacy Center
Description: Learn how your nonprofit can benefit from the employee volunteer programs at IBM and how successful the Durham Literacy Center has been with IBM technical volunteers in its programs.

Technology Infrastructure

Creating a technology plan..... Windflower
Speakers: Shelly Bowers-Roghelia, NetCorps
 John Gilbert, Triangle United Way's Teaming for Technology
Description: The technology bandwagon is often rewarding for most organizations, but without the right planning you may wind up costing your organization more than you anticipated. This session will focus on making sure that your organization is thoroughly prepared for its leap into the information age. We'll help you answer questions about cost, long-term benefits and risks, as well as helping your organization decide what it really needs to succeed in the 21st Century.

Technology Innovation

Thin client computing..... Sycamore
Moderators: Bill Griep and Stuart Powell, Cohesive Teamware
Panelists: Lynda Mitchell-Goff, WinstonNet, Inc.
 Ray Reitz, Chapel Hill/Carrboro City Schools
Description: This session will present an overview and potential benefits of the thin client computing model for nonprofits and businesses, followed by a panel discussion on how this model is being used in community technology centers in Winston-Salem Forsyth County and the Chapel Hill-Carrboro school systems.

12:30-1:30 Lunch/Topic tables..... Trillium

1:30-2:00 Community Technology Awards..... Redbud

2:00-2:15 Break

Breakouts III

Technology Volunteer

CTC VISTA Project..... Redbud
Speaker: Paul Hansen, CTC VISTA Project
Description: This session will provides information on how to become involved with the CTC VISTA Project, specifically focusing on how to apply for AmeriCorps*VISTA positions in your organization and how the program's AmeriCorps funding can help your organization further its mission.

Technology Infrastructure

Free computer equipment and training.....Sycamore

Speakers: Shelly Bowers-Roghelia, NetCorps
Courtney Hodgson, GCF Global Learning®
Mark Bryant, GCF Global Learning®

Description: Learn how to secure free and low-cost computer equipment for your clients, lab and agency and learn how to use that equipment for free with the Goodwill Community Foundation(GCF) Global Learning® computer training and best practice model.

Technology Innovation

An introduction to blogging and podcasting..... Windflower

Speakers: Brian Russell, Durham Literacy Center
Ruby Sinreich, Lotus Media

Description: “What is all this blog stuff? And why should I care?” Ruby and Brian are nonprofit staff members, activists, and geeks. They will explain how blogs, podcasts and other grassroots tools can help you find new supporters and mobilize old ones. These unconventional tools allow you to share news and information, amplify unheard voices to tell your stories and build a movement around your cause – all at little or no cost.

3:45-4:15	Door Prizes.....	Redbud
4:15-4:30	Closing Remarks	Redbud

Speakers' Bios

Avi Fichman, Network for Good, www.networkforgood.org

Avi is the Director of Nonprofit Services for Network for Good, a Washington, D.C.-based nonprofit organization that connects individuals with their favorite charities. Avi is responsible for developing and continuously improving Network for Good's nonprofit services including providing free and low-cost tools for online engagement, fundraising and volunteer recruitment. Avi brings a special understanding of nonprofit community needs and operations as a former CFO/COO and Nonprofit Corporate Officer working with organizations of all sizes and levels of sophistication for 18 years. Avi has developed housing for the mentally ill, acted as a Development Director for various groups and provided strategic consultation on the development and deployment of technologies initiatives across social service agencies.

Bill Griep, Cohesive Teamware, Inc., www.ctvo.net

Bill is founder and CEO of Cohesive Teamware Inc. in Apex, near Raleigh. Bill founded the company in January 2004. He holds Associate, Bachelor and Master degrees in Computer Science. After earning his degrees, Bill moved to Raleigh in 1995 to pursue a more challenging computer career. He worked initially as a consultant for several projects before taking on the role of Product Services Manager for an upstart company – Newtonian Software, Inc. While at Newtonian, Bill worked as Sales Engineering, Software Development, Product Implementation, Project Management, Product Quality, Support and Training. When Newtonian was sold to Clarify, Inc. (and subsequently to Nortel Networks), his knowledge and adaptability led him to Product Management and Software Design roles. His experiences from these positions are the pillars Cohesive Teamware is built upon; a corporation dedicated to communication, collaboration, quality and fun.

Brian Russell, Durham Literacy Center, www.durhamliteracy.org

Brian is an IT professional with a multimedia design background and a Bachelor's of Fine Art. Presently, he's an AmeriCorps VISTA member helping the Durham Literacy Center use technology to advance reading literacy. His blog and podcast, www.audioactivism.org, demonstrates new tools for grassroots journalism and new ways for individuals to share their own stories.

Courtney Hodgson, GCF Global Learning, www.gcflearnfree.org

Since 2003, Courtney has been responsible for attracting new learners to GCF Global Learning® in Durham, Goodwill Industries of Eastern North Carolina, Inc.'s free computer training program. She designs promotional material, presents information and develops web, print and media copy that expresses GCF Global Learning®'s commitment to provide free computer training to individuals around the world. Courtney is passionate about her work and aims to share GCF Global Learning®'s free computer training program with individuals so that they can have the opportunity to embrace the challenges of the 21st century.

John Gilbert, Teaming for Technology, www.unitedwaytriangle.org/t4t

John began his technology tenure in the nonprofit realm at Triangle United Way in 2004 as Junior Systems Administrator intern. While honing his networking engineering skills, John became actively involved as a volunteer for Teaming for Technology (T4T), Triangle United Way's technology outreach program. It wasn't long before that John realized he had a true passion and knack for tackling the Digital Divide. In January 2005, John was hired as a T4T staff member, becoming one of two Technology Outreach Specialists. A candidate for a B.S. in

Mathematics at UNC-Chapel Hill, John has decided to spend the spring and summer semesters of his junior year furthering the reach of T4T, and in doing so, making the difference in the lives of hundreds through technology.

Kamira Jones, NetCorps, www.netcorps.org

Kamira is Lead Technology Consultant at NetCorps in Durham. She has five years of nonprofit sector experience, most recently serving as Triangle United Way's Senior Network Administrator. Kamira has held a deep interest in community impact and technology since earning a Bachelor's in Business Administration and a Bachelor's of Science in Communication from Ohio University. In 2000, Kamira relocated to North Carolina to serve as an AmeriCorps VISTA (Volunteer In Service To America) on the Teaming for Technology Project to help Bridge the Digital Divide. An active community volunteer, she is Director of Technology for the Raleigh-Durham National Black MBA Association and Chair Emeritus of the Research Triangle Park National Society of Black Engineers-Alumni Extension Chapter. Kamira is also a candidate for UNC's Kenan-Flagler Executive MBA Class of 2007.

Lizzie Ellis-Furlong, Durham Literacy Center, www.durhamliteracy.org

Lizzie is Managing Director for the Durham Literacy Center's educational programs. A graduate of Earlham College, Lizzie started as ABE/GED Coordinator at the Durham Literacy Center in September 2001 and brings 10 years experience in adult education and instructional technology. She began her career as an ESL teacher abroad and at community colleges. Before joining the Durham Literacy Center, Lizzie was the first statewide Computer Recycling manager for ExplorNet and was the statewide trainer for Futurekids, Inc.

Lucy Haagen, RTPnet, www.rtpnet.org

Lucy is an RTPnet Advisor and recently served as Executive Director of the Durham Literacy Center. Presently, Lucy is a consultant who provides assistance to Triangle nonprofits in the areas of integrating technology and educational programs, program design, evaluation and resource development. She is on the board of CTCNet and is a visiting lecturer at Duke University.

Lynda Goff, WinstonNet, Inc., www.winstonnet.org

Lynda is Executive Director of WinstonNet, Inc. in Winston-Salem. She has over 30 years experience in the computer field with a primary focus on Technology Support and Training. She spent 15 years in mainframe computing at Pacific Telephone (PT&T), where she retired in 1983. She has worked in academia for 14 years with Wake Forest University. In 1997, she became a project leader for the Wake Forest Initiative "Class of 2000," a program where all students received laptop computers upon entering the university. She helped build the support infrastructure to serve over 7,000 plus faculty, staff and students. She has published several articles and wrote a chapter on "Technology Support" for the case study in "Electronically Enhanced Education." She has participated as a speaker and panelist for many educational conferences throughout the United States and worked as a consultant and project manager for other universities, both in the US and abroad, who wanted to implement a similar technology program.

Lynne Beaman, IBM, www.ibm.com

Lynne has worked in IBM's Corporate Community Relations group in the Research Triangle Park on program management and media relations since 1999. She has done media relations

during Hurricane Floyd, Y2K, and the Blizzard of 2000. She currently manages IBM's Adult Literacy grant, Web Adaptation grants, EXITE and IGNITE summer camps, and works on the On Demand Community. Before IBM, Lynne worked at a dot com start up (when that was a good thing), which made computer games. She traveled quite a bit doing media relations and even convinced the Pentagon to allow her team to stay on an aircraft carrier at sea to do research on F-18s for their flight simulation game. Before that, Lynne worked as a TV journalist for seven years covering crime, politics, education, technology and medical stories at two different ABC-TV affiliates.

Mark Bryant, GCF Global Learning, www.gcflearnfree.org

Mark is Director of Learning & Technology for Goodwill Industries of Eastern North Carolina, Inc. (GIENC) in Durham and has been working with the company since 2001. Mark oversees GIENC's free computer training program, GCF Global Learning®, and is responsible for its continued development at the GCF Global Learning® Center and on the Internet at GCFLearnFree.org. Mark has a background in rehabilitation and information systems and enjoys being a part of this global community of knowledge.

Paul Hansen, CTC VISTA Project, www.cpcs.umb.edu/vista

Paul is Assistant Director of the CTC VISTA (Volunteers in Service To America) Project at UMass/Boston College of Public and Community Service, which helps support the recruitment, placement, and support of AmeriCorps*VISTA members in community technology centers in metro Boston and across the country. Paul is also an artist, designer, and web developer who provides technical support and web development services to artists, community arts organizations, and nonprofits in Boston.

Ray Reitz, Chapel Hill-Carrboro Schools, www.chccs.k12.nc.us

Ray is Chief Technology Officer for the Chapel Hill-Carrboro City Schools in Chapel Hill. Over the past 20 years, Ray has worked on technology integration projects in business, government, and educational settings. Before joining the Chapel Hill district in 2000, he directed the America Schools 2000 Project for the Westfield Washington Schools in Indiana. During the early 1990's, this corporate-school partnership created one of the country's first fully-networked school districts where every classroom had voice, data, and video connections. He has also served as a research editor for Phi Delta Kappa, a member of Compaq Computer Corporation's Educational Advisory Council and the American Association of School Administrators (AASA) Technology Task Force. Current projects include developing technology support services and a break-the-mold solution to the digital divide based on thin client technology. He holds a Bachelor's Degree in Communications from SUNY Buffalo, a Master's in Instructional Technology from Rochester Institute of Technology, and a Doctorate in Education from Indiana University.

Ruby Sinreich, Lotus Media, www.lotusmedia.org

Ruby is founder and editor of OrangePolitics.org, a multi-author community weblog discussing local issues around Chapel Hill. She is also Online Organizing Manager in the Public Policy Division of Planned Parenthood Federation of America, where she aids grassroots public affairs staff around the country in developing and implementing online tactics to fight against the war on women. Ruby has worked professionally in the nonprofit sector since 1993 and holds a Bachelor's in Public Health from UNC-Chapel Hill and a Certificate in Nonprofit Management from Duke University. She volunteers on several nonprofit and local government boards and commissions. Before establishing full-time consultancy in April 2000, she was webmaster for the

North Carolina Justice and Community Development Center. To learn more about Ruby, check out her web page at <http://www.lotusmedia.org/about-ruby>

Shelly Bowers-Roghelia, NetCorps, www.netcorps.org

Shelly is Managing Director of NetCorps in Durham, where she's worked since January 2005. Before joining Netcorps, she spent three years managing Teaming for Technology (T4T), a technology outreach program at Triangle United Way(TUW). She was an AmeriCorps*VISTA during her first two years at United Way. At this year's TUW Annual Meeting and Appreciation Celebration, Shelly was honored with a Community Impact Award to recognize her exceptional volunteer efforts with T4T. Her prior work experience has included technical recruiting, database administration, project management and fundraising. Shelly has a BA in anthropology from Appalachian State. She is equally comfortable on the floor, screwdriver in hand, working on a computer as she is in high-heels on a dais speaking to audiences about the Digital Divide.

Stuart Powell, Cohesive Teamware, www.ctvo.net

Stuart is a Sales and Marketing Consultant for Cohesive Teamware in Apex, near Raleigh. A graduate of UNC-Chapel Hill, Stuart brings 15 years of software sales and operations management experience. In 1996, he helped Raleigh Group International launch its first software product, Visual Intercept. Raleigh Group was later acquired and renamed Identify Software. After two years, Stuart left to take over sales for OpenSite Technologies, an emerging Internet auction software company later acquired by Siebel Systems. Stuart has also held positions with Ariba, SAS and Hosted Solutions, LLC.

Victoria Deaton, Digital Storytelling, www.digitalstorytelling.org

Victoria is President of Digital Storytelling, a 501(c)(3) nonprofit organization in Raleigh with clients stretching across the country. Victoria was recognized by the Triangle Business Journal as one of the "Top 25 Women in Business for 2003." Ms. Deaton has successfully negotiated and managed major grants and commitments from national level foundations. She has written curriculum for NSF-funded projects that integrate Science, Math, Engineering, and Technology—specifically film/media curriculum. Victoria sits on the board of directors of the NC Technology Students Association and the North Carolina Motorcyclists Education Foundation. In her spare time she is an MSF instructor and private pilot.

2005 Community Technology Awards Winners

RTPnet recognizes individuals, organizations and businesses that have made significant contributions to North Carolina communities in the area of information and computer technology with Community Technology Awards. RTPnet presented the first Community Technology Awards at the 2004 RTPnet Conference.

We invited the public to submit nominations in each category. Our panel of judges picked an exceptional group of winners who demonstrated a commitment to serving North Carolina through technology. The awards will be presented at the 6th Annual RTPnet Conference.

INDIVIDUALS

Dan Brussee, Better Way Computing, Raleigh

Kamira Jones, NetCorps, Durham

ORGANIZATIONS

Strong Parental Involvement in Community Education (SPICE), Durham—**Small org**

WinstonNet, Inc., Winston-Salem—**Large org** (the Winston-Salem judges abstained from voting in this category)

BUSINESS

NOAH, Chapel Hill

Here are excerpts from the winning nominations:

Individuals

Dan Brussee, Better Way Computing, Raleigh

Dan Brussee has done an amazing job as the Software Engineer for Tech LinkUp (<http://www.TechLinkUp.org>), working many, many hours as a volunteer. The ideas for Tech LinkUp evolved through several stages over three years. During the winter of 2003-2004, Dan transformed the system, then called "CTC LinkUp," from a static database into the dynamic Web application that Tech LinkUp is today. He recommended features far beyond anything we could imagine, and he was able to build them into Tech LinkUp. For example, the old CTC LinkUp had a numeric code for geographic region. Dan implemented searching a zip-code range, where the user can specify search distance, as well as zip code. This feature made searching more effective within the Triangle area and it immediately made Tech LinkUp useful nationwide. Tech LinkUp is now a service, offered by RTPnet.

Kamira Jones, NetCorps, Durham

Kamira began her Digital Divide work as an AmeriCorps VISTA in 2000. She led a four-person Teaming for Technology (T4T) staff and revitalized the diminishing program by encouraging technology-savvy volunteers to get involved. Kamira's outgoing, sincere personality endeared her to the volunteers and it was only a matter of time before these techies were asking their companies to donate surplus computer equipment to the program. Although Kamira's tenure as a VISTA ended in 2001, she is still involved with T4T as an advisor, mentor and volunteer. In fact, a fair share of T4T's success in recent years is due to Kamira's work, but because Kamira hasn't been involved with T4T in an official capacity, she's never been recognized for the countless hours of work she continues to invest in making the program strong and successful. She is always behind the scenes, never looking for praise or recognition, but still diligent and passionate about bridging the Digital Divide.

Organizations

Strong Parental Involvement in Community Education (SPICE), Durham

Strong Parental Involvement in Community Education (SPICE) is the primary project of the Southern Anti-Racism Network (SARN). SARN launched the SPICE project in August 2001 with support from the Mary Reynolds Babcock Foundation. SPICE is an organization of parents with children in Durham Public Schools. Parents came together to support efforts to close the achievement gap between African-American and white students in Durham Public Schools. SPICE has a two-prong mission to close the achievement (literacy) gap and the digital divide. The main program of SPICE is a family literacy class that provides home computers to families who successfully complete the classes. SARN teaches computer literacy classes to parents in the Cornwallis public housing community, Rochelle Manor, a Section 8 community in northern Durham, and classes will soon be taught at Liberty Street and the W.D. Hill Center. Parent graduates of the April 2002 class taught the second class and have taught all subsequent classes. Recently, the first SPICE "Youth Teacher" took the reins at Rochelle Manor. She is a 15-year old 10th grader at Southern High School and has proven to be as excellent a teacher as she was a student. SPICE has completed 10 classes since April 2002 for a total of 70 families who now have computers in their homes as of April 2005.

WinstonNet, Inc., Winston-Salem

WinstonNet, Inc. is a nonprofit community technology initiative with the goal of bridging the digital divide that currently exists in the Winston-Salem and Forsyth County communities. Striving to be a prototype for the nation, WinstonNet is employing cutting edge technology throughout Forsyth County to set the standard for ubiquitous computing for the nation. WinstonNet was incorporated in 2001 and operates as a partnership between many of the major academic, social, and corporate institutions in Winston-Salem. WinstonNet's business model is built on using recycled computers and connecting them to a citywide network where they share central resources making it easier and more cost effective to maintain and support computers in the field. WinstonNet has built the city/county technology infrastructure to support and maintain effectively numerous technology centers across the county. In the past 18 months, 40 computer labs were established throughout the county; 18 WS City Parks and Recreation computer labs, 10 public library labs and 12 labs established by Winston-Salem State University in area churches and other underserved areas. WinstonNet supports 350+ computers and plans to expand this operation to 50 labs over the next 12 months.

Business

NOAH, Chapel Hill

While the goal of any business is to seek profits, it is equally the responsibility of business to give back to the community in which it operates. Such is the philosophy of Allan Polak, president of NOAH, a Chapel Hill-based IT solutions firm, and an active community volunteer. Each week Allan personally donates his expertise in the information technology field to non-profit organizations located in the Triangle. A typical Monday will find Allan performing general maintenance on the computer systems of The DAC, (Disabilities Awareness Council, a nonprofit organization which provides services to the disabled, while Wednesdays are devoted to Club Nova, a non-profit which specifically serves those with mental disabilities. Over the course of a month, he donates approximately 16 hours of his time to these organizations. In addition, Allan is a volunteer appointee of the Orange County Technology Advisory Committee, to which he donates approximately three hours per month. As NOAH grows as a business, Allan intends to make volunteering a greater part of the company.

Description of Door Prizes

Each participant will receive one raffle ticket when registering. Additional raffle tickets can be obtained at the exhibitor tables during the Sponsors Fair between the first and second breakout sessions.

Here are descriptions of the great prizes donated by our sponsors:

- One complimentary year of membership to CTCNet (Community Technology Centers' Network), valued at \$100. Membership is good from May 23, 2005 – May 23, 2006.
- One complimentary registration to the 14th Annual CTCNet Conference, June 16-19, 2005 in Cleveland, Ohio (valued at \$250 for CTCNet members and \$375 for non-members) or one complimentary registration to the 15th Annual CTCNet Conference (Date and location TBA).
- Three \$60 certificates from Isoph, redeemable for online courses offered at the Isoph Institute (www.isophinstitute.com). The certificates may be redeemed for courses offered as part of the Isoph Core Course Library. These courses cover a wide variety of topics ranging from Project Management skills to Microsoft Office applications to advanced technical topics in programming, Web development, and networking.

RTPnet is also raffling computer services to Triangle-area organizations represented at the conference. Place your business card in one or more of the numbered containers at the RTPnet table for a chance to win. The numbered containers will correspond to the following services.

1. Creation of a web-enabled form with up to 20 fields/questions using the winner's RTPnet or SurveyMonkey account or a 30-day account provided by the consultant. This service includes a discussion of the pros and cons of different solution strategies, and training on implementing similar forms. Discussions may be by phone conference, a face-to-face meeting. Valued at \$150. Schedule by mutual agreement.
2. Consultation on using email efficiently, including use of mailboxes/folders in which to store messages by topic/project and creation of filters/recipes/etc. to automatically sort incoming mail into such mailboxes. Initial contact via phone/email. Outcomes: several mailboxes and filters plus one or more staff capable of setting up additional mailboxes and filters. Up to 2 hours, valued at \$100. Schedule by mutual agreement.
3. Consultation on installing Thunderbird as an email client to substitute for other email clients: (Outlook/Outlook Express/Eudora/Netscape Communicator). Importation of messages, contacts, etc. from current email client. Set up of one or more account (email addresses) for Thunderbird. Up to 2 hours, valued at \$100. Schedule by mutual agreement.
4. Consultation on setting up folders and directories for efficient project and program administration. Up to 1 hour, valued at \$50. Schedule by mutual agreement.
5. Consultation on using .pdf file makers (including free ones) to hold output from word processors, spreadsheets, or web pages for storage or transmission as email attachments. Up to 1 hour of effort valued at \$50. Schedule by mutual agreement.

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Ray Reitz
Lucy Haagen
Judy Hallman
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